


# Regional Behavioral Health Authorities (RBHA) Performance

April - June 2008

This table shows how the RBHAs performed in some areas of providing services to behavioral health recipients.

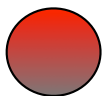
## CHILD

PERFORMANCE MEASURES	Cenpatico-2	Cenpatico-4	CPSA-3	CPSA-5	Magellan	NARBHA
<b>Access to Care 7 Day</b> New recipients were offered an appointment within 7 days.						
<b>Access to Care 23 Day</b> New recipients with a follow-up service within 23 days of assessment.						
<b>Coordination of Care</b> RBHA notifies those who refer new recipients for behavior health services.	N/A					
<b>Coordination of Care 2</b> RBHA notifies recipients medical doctor as needed to communicate medical conditions.						
<b>Sufficiency of Assessment</b> Recipients with a complete evaluation of behavioral health needs.						
<b>Appropriateness of Services</b> Recipients received the services they said they needed.						



### SATISFACTORY PERFORMANCE:

RBHA's whose performance is satisfactory are required to maintain and continually improve their scores/performance.



### UNSATISFACTORY PERFORMANCE:

RBHA's whose performance is unsatisfactory are required to develop performance improvement plans until they bring up their scores/performance.

Cenpatico-2 = Yuma, La Paz

Cenpatico-4 = Gila, Pinal

CPSA-3 = Santa Cruz, Cochise, Graham, Greenlee

CPSA-5 = Pima